

## **INVESTOR COMPENSATION FUND**



## 1. General

Lydia Financial Ltd (“the Company”) operates under the trade name Forex24, and it is a Cyprus Investment Firm (“CIF”) incorporated and registered under the laws of the Republic of Cyprus, with registration No. 334292. The Company is authorised and regulated by the Cyprus Securities and Exchange Commission (“CySEC”) under the license No. 300/16. As per the legislative requirements, the Company is a member of the Investor Compensation Fund (“ICF”) for the Clients of CIFs, under the Investment Services and Activities and Regulated Markets Law 87(I)/2017 (the “Law”).

## 2. Objective

The objective of the ICF is to secure claims of the covered Clients against members of the ICF, through the payment of compensation in cases where the member concerned is unable, due to its financial circumstances and when no realistic prospect of improvement in the above circumstances, in the near future, seems possible. The ICF compensates the covered Clients for claims arising from the covered services provided by its members, so long as failure by the member of the ICF to fulfil its obligations has been ascertained, in accordance with the terms and procedure defined in the Law, notwithstanding a relevant obligation by the member of the ICF in accordance with the legislation and the terms which govern its agreement with the covered Client and regardless of whether the said obligation of the member of the ICF is based on the agreement or on wrongdoing.

## 3. Covered Services Covered services of the Company are listed below:

### Investment services:

- (a) Reception and transmission of orders in relation to one or more of the Financial Instruments;
- (b) Execution of orders on behalf of Clients;
- (c) Investment Advice.

### Ancillary Service:

- (a) Safekeeping and administration of Financial Instruments for the account of Clients, including custodianship and related services such as cash/collateral management.

## 4. Covered Clients

The ICF covers Retail Clients while the Professional Clients and Eligible Counterparties are not covered by the ICF. For more details see paragraph 5 below.

## 5. Non-Covered Clients

5.1 The ICF shall pay no compensation to individuals against whom criminal proceedings, under the provisions of the Prevention and Suppression of Money Laundering Activities Law of 2007, as amended, are pending;

5.2 Under Applicable Regulations, the below-mentioned categories of investors are not entitled to the submit claims to ICF.

(a) The following categories of institutional and professional investors:

- Investment Firms (“IFs”);

- Legal entities associated with the Company and, in general, belonging to the same group of companies;
  - Banks;
  - Cooperative credit institutions;
  - Insurance companies;
  - Collective investment organizations in transferable securities and their management companies;
  - Social insurance institutions and funds;
  - Investors characterized by the Company as professionals, upon their request;
- (b) States and supranational organizations;
- (c) Central, federal, confederate, regional and local administrative authorities;
- (d) Enterprises associated with the Company;
- (e) Managerial and administration staff of the Company;
- (f) Shareholders of the Company whose participation directly or indirectly in the capital of the Company amounts to at least 5% of its share capital, or its partners who are personally liable for the obligations of the Company, as well as persons responsible for the carrying out of the financial audit of the Company as provided by the Law, such as qualified auditors;
- (g) Investors having in enterprises connected with the Company and, in general, of the group of companies, to which the Company belongs, positions or duties corresponding to the ones listed in sub-paragraphs (e) and (f) of this paragraph;
- (h) Second-degree relatives and spouses of the persons listed in sub-paragraphs (e), (f) and (g) of this paragraph as well as third parties acting for the account of these persons;
- (i) Apart from investors convicted of a criminal offence pursuant to the Prevention and Suppression of Money Laundering Activities Law of 2007, as amended or replaced, investors-Clients of the Company responsible for facts pertaining to the Company that have caused its financial difficulties or have contributed to the worsening of its financial situation or which have profited from these facts;
- (j) Investors in the form of a company which, due to its size, is not allowed to draw a summary balance sheet in accordance with the Companies Law or a corresponding law of a Member State of the European Union;
- 5.3 In the cases of sub-paragraphs (e), (f), (g) and (g) of paragraph 5.2., the ICF suspends the payment of compensation informing the interested parties accordingly, until it reaches a final decision as to whether such cases apply.

## 6. Compensation Payment Process

6.1 The ICF compensates the covered Clients for claims arising from the covered services, provided by the Company, when failure by the Company to fulfil its obligations has been ascertained.

6.2 The following constitutes failure by the Company to fulfil its obligations:

- ☐ Return funds owed to its covered Clients, or funds belonging to them but are being withheld by the CIF in the context of providing investment services to the said Clients;
- ☐ Deliver to the covered Clients financial instruments which belong to them and that are kept and managed on their account by the CIF in question.

6.3 The ICF initiates the compensation payment process in one of the following situations:

- (a) CySEC has determined, by resolution, that the Company is unable to meet its obligations no realistic prospect of improvement, in the near future, seems foreseeable, and has issued its decision on the commencement of the compensation payment procedure by the ICF as well as has

published the said decision in the Official Gazette of the Republic of Cyprus as well as on CySEC website;

6.4. Upon issuance of a decision to initiate the compensation payment process by a Court or by CySEC, the ICF publishes, in at least three (3) newspapers of national coverage, an invitation to the covered Clients to make their claims against the Company;

6.5. The compensation applications, of covered Clients, making claims against the Company, should be submitted to the ICF, in writing, and must include:

- (i) The name of the claimant/Client;
- (ii) The address, telephone and fax numbers as well as any email address of the claimant/Client;
- (iii) The Client code that the claimant/Client had with the Company;
- (iv) The particulars of the covered services agreement between the ICF and the claimant/Client;
- (v) The type and amount of the alleged claims of the claimant/Client;
- (vi) The exposition of the particulars from which the alleged claims of the claimant/Client and their amount are delivered;
- (vii) Any other information the ICF might or will request.

6.6. Upon submission of the compensation applications, the Administrative Committee of the ICF has control especially if:

- (i) The claimant/Client falls within the category of covered Clients;
- (ii) The application was timely submitted;
- (iii) The claimant/Client is not convicted of a criminal offence pursuant to the Prevention and Suppression of Money Laundering Activities Law of 2007, as amended or replaced;
- (iv) The conditions for the valid submission of compensation applications are fulfilled.

6.7. The Administrative Committee rejects the compensation application in case the claimant/Client does not fulfil the conditions referred to above or if, at the Administrative Committee's discretion, at least one of the following reasons exists:

- (i) The claimant/Client used fraudulent means in order to secure the payment of compensation by the ICF, especially if it knowingly submitted false evidence;
- (ii) The damage suffered by the claimant substantially derived from concurrent negligence or offence on its behalf in relation to the damage it suffered and to its underlying cause.

6.8. Upon completion of the valuation, the ICF:

- (i) Issues minutes listing the Clients of the Company which are compensation beneficiaries, along with the amount of money each one of them is entitled to receive, and, communicates it to CySEC and the Company within five (5) working days from its issue; and
- (ii) Communicates to each affected Client its finding, no later than fifteen (15) days from the issue of the aforementioned minutes, determining the total compensation amount the specific Client is entitled to receive.

## 7. Amount of Compensation

7.1. The amount of compensation payable to each covered Client is calculated in accordance with the legal and contractual terms governing the relation of the covered Client with the Company, subject to the rules of setoff applied for the calculation of the claims between the covered Client and the Company.

7.2. The calculation of the payable compensation derives from the sum of total established claims of the covered Client against the Company, arising from all covered services provided by the Company and regardless of the number of accounts of which the customer is a beneficiary, the currency and place of provision of these services.

7.3. The total payable compensation to each covered Client of the Company may not exceed the amount of twenty thousand Euros (EUR 20,000), irrespective of the number of accounts held, currency and place of offering the investment service.

7.4. In the case whereby beneficiaries of a joint account of the Company are in their majority covered Clients:

(a) the maximum amount payable to all co-beneficiaries of the account comes up to the amount of twenty thousand Euros (EUR 20,000); and

(b) the compensation is fixed on the whole for all co-beneficiaries of the joint account and is divided amongst them, in the way determined in the agreement between the co-beneficiaries and the Company; otherwise, in the absence of such agreement, it is divided equally amongst them.